
CDC

CDC is a UK government-owned fund of funds investor with net assets of £2bn. Based in London, the organisation invests in private equity funds focused on the emerging markets of Asia, Africa and Latin America.

What was the problem?

CDC has used Connect to provide IT support since 2006. With 30 staff working across the world in different time zones, they needed a company that could provide 24/7 support, including cover at weekends.

Because of the sensitive nature of much of their work, having a highly secure system has always been vital to CDC. As a result, the organisation had become increasingly concerned about the impact any disaster might have on their operation - not just the obvious fire or flood, but a serious IT failure, such as a server or network breakdown. A further complication was that, because CDC was based at a single location in London, they did not have the option, as many companies do, of using back up servers based at an alternative office.

How did Connect help?

For a fixed monthly fee, Connect's Disaster Recovery service ensures that CDC can continue to operate whatever the crisis. Using Connect's DR Centre outside London, critical data saved onto any of CDC's servers is automatically and continuously backed up onto a duplicate network. The Centre uses the most up-to-date security and firewall protection, with ultra-fast connections.

This ensures that anyone using the back up system, whether from abroad, at home on a laptop or PDA or even an internet café, can access their files at the same speed as before - and completely securely. If a disaster occurs, all CDC staff can receive new email within an hour and all of their old email, tasks and diary within four hours. Importantly, all CDC's files can also be accessed, from anywhere in the world within an agreed period. CDC is also allowed to switch to have a disaster twice a year without incurring any extra costs or excess.



"CDC cannot afford to lose the sensitive information and data held on our system and that is what Connect's Disaster Recovery Centre protects. We also need to ensure that every member of CDC's team, wherever they are located across the world, can be certain that they can always access their files."

Godfrey Davies, Chief Financial Officer, CDC

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